

TFW 2645

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
(Docket No. 1676)

In Re the Application of:

Baoquan A. Zhang et al.

Serial No.: 09/991,616

Filed: November 16, 2001

For: Method and System for  
Control over Call Handling

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Group Art Unit: 2645

Examiner: Gerald Gauthier

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**TRANSMITTAL LETTER**

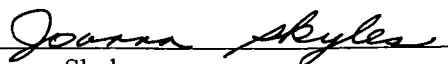
Dear Sir:

In regard to the above identified application,

1. We are transmitting herewith the attached:
  - a) Response to Office Action Mailed September 7, 2005; and
  - b) Return Receipt Postcard.
2. With respect to fees:
  - a) No fee is required.
  - b) Please charge any underpayment or credit any overpayment to Deposit Account No. 210765. A duplicate copy of this sheet is enclosed.
3. CERTIFICATE OF MAILING UNDER 37 CFR § 1.8: The undersigned hereby certifies that this Transmittal Letter and the paper, as described in paragraph 1 hereinabove, are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on this 7<sup>th</sup> day of December, 2005.

Date: December 7, 2005

Respectfully submitted,

  
Joanna Skyles  
Reg. No. 54,454

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**Confirmation No. 4704**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**RESPONSE TO OFFICE ACTION MAILED SEPTEMBER 7, 2005**

Dear Sir:

In response to the Office Action mailed September 7, 2005, Applicants submit the following remarks.